PharmacyLive Terms of Service

Effective Date: April 27, 2026

Welcome to PharmacyLive (“PharmacyLive,” “we,” “our,” or “us”). These Terms of Service (“Terms”) govern your access to and use of the PharmacyLive website located at PharmacyLive and any related websites, portals, products, content, features, and services made available by PharmacyLive (collectively, the “Services”).

By accessing or using our Services, you agree to these Terms. If you do not agree, do not use the Services.

1. Use of Services

PharmacyLive provides pharmacy-focused digital services, including website design, marketing services, software tools, and related technology solutions for pharmacies and healthcare organizations.

You may use the Services only in compliance with these Terms and all applicable laws.

You agree not to:

- Use the Services for any unlawful purpose
- Attempt to gain unauthorized access to any portion of the Services
- Interfere with or disrupt the operation of the Services
- Upload malicious code, malware, or harmful content
- Use the Services in any way that could damage PharmacyLive or other users

2. No Medical Advice

PharmacyLive is a technology and marketing services provider. PharmacyLive does not provide medical advice, diagnosis, treatment, pharmacy services, or healthcare services.

Content on this website is for informational purposes only and should not be relied upon as medical, legal, or professional advice.

Patients should contact a licensed healthcare provider or pharmacy directly regarding medical care, prescriptions, treatment, or health concerns.

3. Pharmacy and Provider Responsibility

Pharmacies, pharmacists, prescribers, and healthcare providers are solely responsible for:

- All clinical decisions
- Prescription review and fulfillment
- Regulatory compliance
- Patient care
- Compliance with applicable pharmacy, prescribing, privacy, and healthcare laws

PharmacyLive provides software and technology tools only. PharmacyLive does not practice pharmacy, prescribe medication, dispense medication, or assume responsibility for pharmacy operations or patient care.

4. User Submissions

If you submit information through forms, contact pages, or other website features, you represent that:

- The information you provide is accurate
- You have the right to provide it
- You will not submit unlawful, misleading, or harmful content

By submitting content, you grant PharmacyLive the right to use that information as needed to provide Services, respond to inquiries, and operate the website.

5. HIPAA and Sensitive Information

Certain forms or features on the Services may allow users to submit sensitive or health-related information, including prescription details.

Where applicable, PharmacyLive uses reasonable administrative, technical, and physical safeguards designed to protect submitted information.

However, users should only submit information necessary for the intended purpose and should avoid sending unnecessary sensitive information through general website forms.

Use of any pharmacy-facing or provider-facing software tools may be subject to separate agreements, including Business Associate Agreements (“BAAs”), platform agreements, or customer contracts where applicable.

6. Intellectual Property

All content on the Services, including text, graphics, logos, branding, software, design, layouts, and functionality, is owned by or licensed to PharmacyLive and is protected by applicable intellectual property laws.

You may not copy, reproduce, modify, distribute, or create derivative works from any portion of the Services without prior written permission.

7. Third-Party Services

The Services may contain links to or integrations with third-party websites, tools, software, or services.

PharmacyLive is not responsible for third-party content, policies, security, or practices. Your use of third-party services is governed by their terms and policies.

8. Disclaimers

The Services are provided on an “as is” and “as available” basis.

PharmacyLive makes no warranties, express or implied, regarding:

- Availability
- Reliability
- Accuracy
- Fitness for a particular purpose
- Non-infringement
- Security or uninterrupted access

PharmacyLive does not warrant that the Services will be error-free or uninterrupted.

9. Limitation of Liability

To the fullest extent permitted by law, PharmacyLive shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages, including loss of profits, data, goodwill, or business interruption arising out of or related to the Services.

PharmacyLive’s total liability arising out of or related to the Services shall not exceed the amount paid to PharmacyLive for the applicable Services in the twelve (12) months preceding the event giving rise to the claim.

10. Indemnification

You agree to defend, indemnify, and hold harmless PharmacyLive and its affiliates, officers, employees, contractors, and agents from and against any claims, liabilities, damages, losses, and expenses arising from:

- Your use of the Services

- Your violation of these Terms
- Your violation of applicable law
- Your infringement of any third-party rights

11. Termination

We may suspend or terminate access to the Services at any time, with or without notice, if we believe you have violated these Terms or applicable law.

12. Governing Law

These Terms are governed by the laws of the State of Ohio, without regard to conflict of law principles.

Any disputes arising out of these Terms or the Services shall be resolved in the state or federal courts located in Ohio.

13. Changes to Terms

We may update these Terms from time to time. Updated Terms will be posted on this page with a revised effective date.

Your continued use of the Services after changes become effective constitutes acceptance of the updated Terms.

14. Contact

If you have questions about these Terms, please contact:

PharmacyLive
Email: support@pharmacylive.com
Website: pharmacylive.com